

# Alibaba.com Assessed Supplier



## Assessment Report

*Presented to*

**Guangzhou Songpin Industrial Co., Ltd.**

**广州松品实业有限公司**

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 5, Lingdong Road, Gangkou Industrial Park, Xinhua Street, Huadu District, Guangzhou City, Guangdong Province, China
City / Country:	Guangzhou, China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	songpin
Gold Supplier Company Name:	Guangzhou Songpin Industrial Co., Ltd.
Contact Person:	Ms. Vava Yang
Phone Number:	0086-18664864499, 0086-20-86868911-8666
Fax Number:	0086-20-86879919
Email:	sp09@spyuju.com
Website Address (URL):	<a href="http://songpin.en.alibaba.com">http://songpin.en.alibaba.com</a>

*Service Provided by Bureau Veritas Certification*

*Report No.: 15857727\_P+T*





Report Number:	15857727_P+T		
Date of Assessment:	22/Dec./2016	Report Date:	22/Dec./2016
Assessor's Name:	Gongyan Qiu	Validity Period:	23/Dec./2016 -- 22/Dec./2017
Reviewed By:	Raymond He	Online Verification:	www.bv-certification.com.cn

**Important Notes:**

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## Section 1: Company Overview

Company Overview			
<b>1.1 Legal Validity</b>			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	9144011479739404 2F
Year Established:	05/Feb./2007	Validity Period:	05/Feb./2007 -- 31/Dec./2049
Export Experience:	9.8 Years	Industry Experience:	9.8 Years
Registered Address:	Floor 3, No. 5, Lingdong Road, Gangkou Industrial Park, Xinhua Street, Huadu District, Guangzhou City, Guangdong Province, China		
Company Address:	No. 5, Lingdong Road, Gangkou Industrial Park, Xinhua Street, Huadu District, Guangzhou City, Guangdong Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Guangzhou Huadu Industrial & Commercial Bureau
Registered Capital:	RMB 5,000,000		
Corporate Representative:	Mr. Zhanhao Huang		
Industry:	Trade Show Equipment, Outdoor Furniture, Advertising Equipment		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Dome Tent, Folding Tent, Umbrella, Inflatable Production		
<b>1.2 Company Building Information</b>			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u>1,305 m<sup>2</sup></u>			
Number of Building(s) : <u>5</u>			
Office Size: <u>177 m<sup>2</sup></u>			



## Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<pre> graph TD     GM[GM] --- Sales[Sales Dept.]     GM --- Production[Production Dept.]     GM --- RnD[R&amp;D Dept.]     GM --- Finance[Finance Dept.]     GM --- Admin[Admin. Dept.]           </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
Sales Dept.	12	0	12	
Production Dept.	120	0	120	
R&D Dept.	8	0	8	
Finance Dept.	4	0	4	
Admin. Dept.	6	0	6	
<b>Total Number:</b>	151	0	151	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
Sales Dept.	Ms. Vava Yang	Manager	Post graduate	6.8



### Section 3: Current Export Situation

Current Export Situation																																							
There is/are <u>12</u> foreign trading employee(s) in the company.																																							
<table border="1"> <thead> <tr> <th>Working Experience</th> <th>Headcount</th> </tr> </thead> <tbody> <tr> <td>Over 30 Years</td> <td>0</td> </tr> <tr> <td>21-30Years</td> <td>0</td> </tr> <tr> <td>11-20 Years</td> <td>0</td> </tr> <tr> <td>6-10 Years</td> <td>1</td> </tr> <tr> <td>2-5 Years</td> <td>10</td> </tr> <tr> <td>Less than 2 years</td> <td>1</td> </tr> </tbody> </table>		Working Experience	Headcount	Over 30 Years	0	21-30Years	0	11-20 Years	0	6-10 Years	1	2-5 Years	10	Less than 2 years	1	<table border="1"> <thead> <tr> <th>Accepted Language</th> <th>Listening &amp; Speaking</th> <th>Reading &amp; Writing</th> </tr> </thead> <tbody> <tr> <td>English</td> <td>Yes</td> <td>Yes</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> <tr> <td>N/A</td> <td>N/A</td> <td>N/A</td> </tr> </tbody> </table>			Accepted Language	Listening & Speaking	Reading & Writing	English	Yes	Yes	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Working Experience	Headcount																																						
Over 30 Years	0																																						
21-30Years	0																																						
11-20 Years	0																																						
6-10 Years	1																																						
2-5 Years	10																																						
Less than 2 years	1																																						
Accepted Language	Listening & Speaking	Reading & Writing																																					
English	Yes	Yes																																					
N/A	N/A	N/A																																					
N/A	N/A	N/A																																					
N/A	N/A	N/A																																					
N/A	N/A	N/A																																					
N/A	N/A	N/A																																					
Does the company have a valid export license?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																					
Export License Registration No.:		N/A																																					
Total Revenue (Previous Year):		USD 8,610,000																																					
Total Export Revenue (Previous Year):		USD 5,510,400																																					
Estimated Export Revenue (Current Year):		USD 6,000,000																																					
Trade Agents Employed Overseas:		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																					
Nearest Port:		Guangzhou Port, Shenzhen Port																																					
Accepted Payment Terms		<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input type="checkbox"/> CFR																																					
Accepted Payment Type:		<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input checked="" type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker																																					
Average lead time from product order confirmation to production delivery (products exiting the factory):																																							
Product Category		Lead Time		Unit																																			
Dome Tent, Folding Tent, Umbrella		15		Days																																			
Inflatable Production		7		Days																																			
Average Sampling Time																																							
Product Category			Lead Time																																				
Dome Tent, Folding Tent, Umbrella, Inflatable Production			5 Days																																				
The Shortest Sampling Time																																							
Product Category			Shortest Lead Time																																				
Dome Tent			5 Days																																				



## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	Dome Tent, Folding Tent, Umbrella, Inflatable Production	861,000	10.00
South America	Dome Tent, Folding Tent, Umbrella, Inflatable Production	137,760	1.60
Eastern Europe	Dome Tent, Folding Tent, Umbrella, Inflatable Production	68,880	0.80
Southeast Asia	Dome Tent, Folding Tent, Umbrella, Inflatable Production	51,660	0.60
Africa	Dome Tent, Folding Tent, Umbrella, Inflatable Production	3,073,770	35.70
Oceania	N/A	0	0
Mid East	Dome Tent, Folding Tent, Umbrella, Inflatable Production	568,260	6.60
Eastern Asia	Dome Tent, Folding Tent, Umbrella, Inflatable Production	51,660	0.60
Western Europe	Dome Tent, Folding Tent, Umbrella, Inflatable Production	43,050	0.50
Central America	Dome Tent, Folding Tent, Umbrella, Inflatable Production	51,660	0.60
Northern Europe	N/A	0	0
Southern Europe	Dome Tent, Folding Tent, Umbrella, Inflatable Production	559,650	6.50
South Asia	Dome Tent, Folding Tent, Umbrella, Inflatable Production	43,050	0.50
Domestic Market	Dome Tent, Folding Tent, Umbrella, Inflatable Production	3,099,600	36.00
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	





## Section 5: Production Capacity

Production Capacity				
<b>5.1 Annual Production Capacity (Previous Year)</b>				
Dome Tent: 45,000 Sets, Folding Tent: 120,000 Sets, Umbrella: 600,000 PCS, Inflatable Production: 230,000 PCS				
<b>5.2 Production Capacity</b>				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
Dome Tent	5,000 Sets / Month	45,000 Sets		
Folding Tent	16,000 Sets / Month	120,000 Sets		
Umbrella	75,000 PCS / Month	600,000 PCS		
Inflatable Production	28,000 PCS / Month	230,000 PCS		
<b>5.3 Production Machinery</b>				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Aluminum Alloy Hydraulic Finished Sawing Machine	A-650*180	1	5	Acceptable
Radial Drilling Machine	Z3040*10A	1	5	Acceptable
Drilling Machine	Z4025	5	5	Acceptable
Welding Machine	NBC270A,BX1-315-2	10	5	Acceptable
CNC Cutting Machine	No Information	1	5	Acceptable
Electric Scissors	CZD-3	3	5	Acceptable
Exposure Machine	No Information	1	7	Acceptable
Sewing Machine	TA, Brother	35	7	Acceptable
Paper Heat Transfer Printing Machine	219D	6	3	Acceptable
Fabric Heat Transfer Printing Machine	No Information	1	2	Acceptable
Net Making Machine	No Information	1	7	Acceptable
Air Compressor	JIEBAO, HUASHEN	5	4	Acceptable
<b>5.4 Testing Machinery</b>				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
N/A	N/A	N/A	N/A	N/A
<b>5.5 Subcontractors</b>				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



## Section 6: Quality Assurance

Quality Assurance					
<b>6.1.1 Quality Management System Certification</b>					
Certification	Certified By	Certificate No.	Business Scope	Validity Date	
ISO 9001:2008	sira & CNAS	153177	R&D, Manufacture and Sales of Folding Tents, Sun Umbrellas, and Mobile Tents	08/Jun./2016 -- 22/May/2017	
<b>6.1.2 Product Certification</b>					
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date	
N/A	N/A	N/A	N/A	N/A	
<b>6.2 Testing Report</b>					
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date	
N/A	N/A	N/A	N/A	N/A	
<b>6.3 Quality Control Management</b>					
Item	Content	Observations /Comments			
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No			
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
6.3.3	Who does the QC/QA Manager /Supervisor report to?	Production Manager -- Mr. Renchuan Su			
6.3.4	How many QA/QC inspectors in total?	5			
No. of Employees in Each Production Line:					
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA		
Hardware Workshop	1	30	1		
Screen Printing Workshop	1	27	1		
Printing Heat Transfer Workshop	1	29	2		
Sewing Workshop	1	19	1		
<b>6.3.5 Average Guarantee Time</b>					
Product Category		Guarantee Time			
N/A		N/A			
<b>6.3.6 The Longest Guarantee Time</b>					
Product Category		Guarantee Time			
N/A		N/A			
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6.4 Supplier Management		
Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input checked="" type="checkbox"/> Yes, the purchasing document includes all the information required <input type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input checked="" type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary
6.5 After Sales Service		
Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No



6.5.4	Can finished/packaged products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



## Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



## Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There is/are <u>8</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	1		11-20 Years	0
Junior College	7		6-10 Years	2
Technical School	0		2-5 Years	6
High School	0		Less than 2 years	0
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
ZL201320607 612.8	One Kind Solar Polygonal Tent	The patent for utility model	09/Jul./2014	
Brand Situation				
Registration/ application No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
N/A	N/A	N/A	N/A	N/A
The Average Time For New Products Launched				
Product Category	Lead Time			
Dome Tent	3 Months			
Folding Tent	3 Months			
Umbrella	3 Months			
Inflatable Production	7 Days			
The Shortest Time For A New Item Launched				
Product Category	Shortest Lead Time			
Inflatable Production	7 Days			
Does the company provide ODM service for others?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Are there relevant design input/output, review, and verification documents available for the assessment company?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			



Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes, please list all key equipment used:	N/A
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list the main software used:	3D Max, PS, CorelDraw
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	<input checked="" type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input checked="" type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No
Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input type="checkbox"/> Yes, only part of designed products have been tested <input checked="" type="checkbox"/> No
Are the designed products confirmed by the customers?	<input checked="" type="checkbox"/> Yes, all designed products have been confirmed <input type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input type="checkbox"/> Yes, with written job description <input checked="" type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No
<b>8.2 R&amp;D Real Case Description</b>	
<b>Customer's Name</b>	Confidential
<b>Customer's Location</b>	Confidential
<b>Customer's Industry:</b>	Confidential
<b>Order's Requirement Description:</b>	Confidential
<b>8.3 Design Process</b>	



Process 1	Process 2	Process 3
Confidential	N/A	N/A
Description: Confidential	Description: N/A	Description: N/A
<b>8.4 Design Devices</b>		
N/A	N/A	N/A
N/A	N/A	N/A





## Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	Confidential	Confidential



## Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Metal Cutting (Dome Tent, Folding Tent, Umbrella)		Fabric Cutting		Printing 1
4		5		6	
	Printing 2		Screen Printing		Sewing
7		8		9	N/A
	Assembly (Dome Tent, Folding Tent, Umbrella)		Packing		N/A



## Section 11: Certification & Photos

Certification & Photos	
<b>Certification &amp; Photos -- Business License Combined with Organization Code Certificate, Tax Registration Certificate</b>	<b>Certification &amp; Photos -- Permit for Opening Bank Account</b>
	
Patent Photos	
<b>Certification &amp; Photos -- Patent</b>	<b>Certification &amp; Photos -- N/A</b>
	<p style="text-align: center;">N/A</p>



**Quality Management System Certification Photos**

**Certification & Photos -- ISO 9001: 2008**





**Certification & Photos -- N/A**

N/A



## Section 12: Company and Product Samples

Company and Product Samples		
<b>Company Gate</b> 	<b>Office</b> 	
<b>Workshop</b> 	<b>Workshop</b> 	
<b>Product Sample</b> 	<b>Product Sample</b> 	
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Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample





Product Sample



Product Sample



Product Sample



Product Sample





## Section 13: Competitive Advantages

13.1 Product Group Capacity		
13.1.1 Products Sold (Within 12 Months)		
Products Name	Quantity	Revenue (USD)
Dome Tent	45,000 Sets	Confidential
Folding Tent	120,000 Sets	Confidential
Umbrella	600,000 PCS	Confidential
Inflatable Production	230,000 PCS	Confidential
13.1.2 Suppliers Cooperated With (Within 12 Months)		
No. of cooperation suppliers (total)	10	
No. of suppliers (which cooperated over 2 times)	10	
No. of provinces which cooperation suppliers belong to	1 (Guangdong)	
Would the company like to provide design solution service for integration project?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
If yes, these projects include	N/A	
Would the company like to provide a total solution for purchasing?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input type="checkbox"/> No	
If yes, please describe it	Table Cloth, Popup Banner, Awing, A Frame Banner	
13.1.3 Real Case Description:		
Customer Name	Confidential	
Customer Country	Confidential	
Customer Region	Confidential	
Products Category	Confidential	
Order Value (USD)	Confidential	
Order Processing Process	Confidential	
Customer's Feedback	Confidential	
13.2 Real Case for Lower MOQ & Short Lead Time		
Products Name	MOQ (Within 12 Months)	Shortest Lead Time
Dome Tent	1 Set	3 Days
Folding Tent	1 Set	3 Days
Umbrella	1 PCS	7 Days
Inflatable Production	1 PCS	7 Days
13.3 Real Case for Large Contract		
Products Name	Order (Within 12 Months)	Shortest Lead Time
Folding Tent	110,000 Sets	6 Months
13.4 Overseas After Sales Service Capacity		
13.4.1 Average response time	6 Hours	





**13.5 After-sales Service Capacity**

Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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-- End of Report --